

# Quantitative Desk Review Summary for Northwestern Legal Services

See the following detailed quantitative reports that support these summary indicators.  
(For an explanation of the process used to determine the indicators, refer to the "Indicators" page.)

Key:	
Strong Indication	○○○
Adequate Indication	○○
Questionable Indication	○
Not Applicable	N/A

## A. Direct Legal Assistance

1. Three-year trend in total cases closed	○○
2. Three-year trend in total cases closed per \$10K (\$10,000) expended	○○○
3. Brief Representation cases closed per \$10K expended	○○○
4. Extended Representation cases closed per \$10K expended	○○
5. Three-year trends	
a. Number of brief services cases closed per \$10K expended	○○○
b. Number of extended representation cases closed per \$10K expended	○○
6. Cases closed per full-time-equivalent (FTE) casehandler (attorney or paralegal)	○○○
7. Quantitative summary assessment of direct legal assistance	○○○

## B. Additional Legal Services Provided

1. FTEs devoted to other client services (e.g., community education, pro se assistance, referrals)	○○
2. Quantity of community legal education services provided	○
3. Quantity of pro se assistance provided	○○○
4. Quantity of referrals provided	○○
5. Quantitative summary assessment of amount of these services	○○

## C. Resource Development Results

1. Three-year funding trend	○○
2. Funding adequacy	○○
3. Funding diversification	○○
4. Quantitative summary assessment of resource development	○○

## D. Staffing and Management

1. Quantity and experience of staff (overall indication)	○○
a. Number of advocates (attorneys & paralegals) per 10,000 client-eligible people	○○
b. Experience of staff attorneys - median years in profession	○○○
c. Experience of staff paralegals - median years in profession	○○
2. Competitive salaries (overall indication)	○
a. Salary of least experienced staff attorney	○
b. Salary of least experienced staff paralegal	○
c. Median salaries of staff attorneys	○
d. Median salaries of staff paralegals	○○
3. "Management and Administration" FTEs per \$1M of expenditures	○
4. Quantitative summary assessment of program's staffing and management capacity	○○

## E. Pro Bono Program Results

1. Participation of volunteer attorneys as a percent of total practicing in the service area	○○○
2. Number of attorneys participating in pro bono panels per 10,000 client-eligible people	○○○
3. Percentage of pro bono participants who actually provided services (pro bono utilization)	○
4. Number of cases closed per 100 participating pro bono attorneys	○
5. Number of hours donated per 100 participating pro bono attorneys	○
6. Quantitative summary assessment of pro bono capacity	○○